

High Wycombe Maida Vale Maddington Forrestfield Wattle Grove Orange Grove Kenwick

## Anti-Social Behaviour Trial Intervention Team

The Department of Housing is currently trialling an intervention team aimed at immediately improving their response to incidents of anti-social behaviour from its tenants.

This trial will target tenancies with ongoing or escalating sustained complaints of anti-social behaviour. They will aim to work with the tenant/s to address problems before they get out of hand.

The Department will give the tenant the opportunity to safeguard their tenancy by:

- Identifying the causes of the problems;
- Establishing what the solutions to the problems will be;
- Putting in place an appropriate action plan including engaging all of the necessary support agencies;
- Getting agreement from the tenant on the proposed course of action; and
- Developing an understanding with the tenant as to the consequences should no meaningful change in tenancy behaviour occur.

If you have experienced any instances of anti-social behaviour please contact my office on 9454 6415 or contact your Department of Housing District Office - Cannington 9350 3244.



### Contact Andrew

on (08) 9454 6415, email on [forrestfield@mp.wa.gov.au](mailto:forrestfield@mp.wa.gov.au) or visit the office at Shop 7&8 High Wycombe Village Shopping Centre, 530 Kalamunda Rd, High Wycombe.  
**[www.andrewwaddell.com.au](http://www.andrewwaddell.com.au)**

# Combating Anti-Social Behaviour through the Department of Housing



**Andrew Waddell MLA  
Member for Forrestfield**

*Getting things done!*

# What is unacceptable behaviour?

The majority of tenants occupying a Department of Housing property live harmoniously with their neighbours. They also follow guidelines as specified in the acceptable behaviour agreement, which is signed when entering the tenancy contract.

There are however a small minority who do not adhere to their agreement.

“Anti-social behaviour” is defined as an ongoing pattern of aggressive, threatening or disruptive behaviour.

This includes, but not limited to regular episodes of:

- Loud Noise or Music (particularly at unacceptable hours, such as late night)
- Aggressive, threatening behaviour, and obscene language;
- Drunken behaviour;
- Uncontrollable parties;
- Fighting;
- Acts of physical violence
- Unwanted entry into neighbouring properties;
- Throwing rubbish and other missiles into neighbouring properties; and
- Intentional or reckless damage to the tenants property, adjoining premises or any part of a common area.

*All measures have been taken to ensure accuracy of information contained in this booklet. However some details may have changed without notice. Authorised by Andrew Waddell MLA, Shop 7&8 Village Shopping Centre, 530 Kalamunda Rd, High Wycombe*



## What to do next ?

If you are experiencing any anti-social behaviour from a neighbouring homeswest tenant you must report it.

Before an incident will be investigated by the Department you need to report it to the relevant agency or authority.

For example, loud noises at unreasonable time of the night and/or violence should FIRST be reported to the Police.

When reporting to the Police make sure you receive a report number.

You will then need to contact the Department of Housing with the details of your report.

The Department can then commence an investigation into the incident. The Department endeavours to investigate within 48 hours of the complaint.

If you are experiencing long term problems with tenants in your area please contact my office on 9454 6415 or email me at [forrestfield@mp.wa.gov.au](mailto:forrestfield@mp.wa.gov.au)

## Important Tips for Neighbours

Keep an updated log book, recording details of any anti-social incidents, the times and date, who you reported it to, and any record numbers.

Should an incident occur on your property, you are within your rights to film or photograph the incident for use as evidence in court.

Make sure any anti-social incidents are reported. Even though this can be tedious it is vital to demonstrate a history of anti-social behaviour.